

Warner, S – Willow Bridge Estate

The Liquor License Annual Liquor Tax Return was difficult for me to lodge in both 2017 and 2018. I chose to lodge it manually on the on-line system, rather than uploading a spreadsheet. Both years, there were problems submitting the final return and I had to email a spreadsheet which was then manually entered again by an employee of the Licensing Board. I wasted a good day each year trying over and over again to submit the returns. Having to submit on-line when we are in areas depending on inadequate internet is also a problem. We have satellite internet, and if the sky is cloudy or filled with smoke, our internet is slow and drops out. It would be much better if we had an option to lodge without having to go on-line. Also, in July all businesses have several reports due to the ATO and other Government Departments, so internet load Australia wide is heavy.